

Overland Track – FAQs

When will bookings open for the Summer 2023/2024 season?

Bookings will open at 9:00am on Tuesday the 4th of July 2023.

How can I book?

You can **only** book online via our website: www.overlandtrack.com.au. Payment can be made using a Visa or Mastercard. We are unable to take phone bookings.

How many people can depart on track?

Up to 34 independent walkers can depart (walking North to South only) on any departure date during the booking season (1 October – 31 May).

How will the booking system work this year?

If the booking system is busy, you will be placed in a queue. You will be able to see your place in the queue, and this will update as others leave the booking site. **Please don't refresh your screen whilst in the queue or you will lose your place.**

What details will I need to complete my booking?

You can book for up to 8 walkers in a booking. Please have the first and last name, date of birth, state and nationality for each walker.

Please ensure that the name of the person who is **paying** for the booking is listed on the Billing Contact screen. They will need to provide their email address, mobile phone number and postcode. **They will become the contact point for any changes or refund requests for the booking.**

If you are intending to purchase an information pack as part of your booking, please provide a valid postal address.

Does there need to be availability for all the days I want to be on the Track to be able to book?

There only needs to be availability on the date you would like to depart. You are then booked for the entire Overland Track walk. See the walk notes [here](#).

Transport to and from Cradle Mountain and Lake St Clair visitor centres is available all year from Hobart, Launceston and Devonport, with more frequent services during summer. Please see the [Overland Track – Plan your trip](#) page for a list of transport operators. The ferry from Narcissus to Cynthia Bay also needs to be booked prior to departure, go to the [Lake St Clair Lodge website](#) to make a booking.

What if the date I want to depart is full?

Please consider a range of departure dates in case your preferred date is full.

If you need to change your departure date during booking, please press the 'Edit' button to choose another date. Do not use the back arrow on your browser.

Can I join a waitlist if my preferred date is fully booked?

We are not running a waitlist this season. Should there be a cancellation, the booking system updates in real time. Please regularly check your preferred departure date for availability or consider other departure dates.

Do I need a Parks Pass to walk during the Summer Season?

As of July 2023, you do not need to purchase a parks pass to walk the Overland Track during the booking season (1 October – 31 May). The booking fee now covers park entry for the duration of your walk.

You will still need a valid Tasmanian national parks pass to walk the track outside the booking season, or if you intend to visit any other national parks in Tasmania. Please see park entry fee information on our website: [Entry fees | Parks & Wildlife Service Tasmania](#).

What if I want to do other walks at Cradle Mountain or Lake St Clair before I start or at the end of the Overland Track?

You will need a valid Tasmania national parks pass if you are intending to walk within the Cradle Mountain-Lake St Clair national park before you start, or at the end of your Overland Track walk.

You can purchase a parks pass online in advance or at a visitor centre during opening hours.

When will I receive my information pack?

Information packs are sent out once a week and may take up to 4 weeks to arrive. If booking at short notice (within 3 weeks of departure), it is recommended that you purchase an information pack from the Cradle Mountain Visitor Centre when checking in. Refunds are not applicable if the information pack does not arrive in time.

What if I get my contact details wrong on my booking?

Please check that your email address (and postal address if purchasing an information pack) is correct before completing your booking. Please also check your booking confirmation once you have received it.

If you find any incorrect information e.g., walker names spelled incorrectly, incorrect departure date, etc. please contact overlandtrack@parks.tas.gov.au as soon as possible with your booking reference and the correct information.

What if I don't receive my booking confirmation?

If you have not received your booking confirmation within 24 hours of booking, please email overlandtrack@parks.tas.gov.au with your first and last name and booking departure date.

Can I move my booking?

Yes, dependent upon availability. The person who placed the original booking can change departure dates, but only within the current walking season (1 October 2023 – 31 May 2024).

You can check availability on the Overland Track booking page and then contact us on 1300 827 727 or overlandtrack@parks.tas.gov.au to move your booking.

How can I cancel my booking?

The person who placed the original booking can apply to cancel their booking by emailing overlandtrack@parks.as.gov.au. Refunds are processed back to the credit card used at time of booking.

Please note that cancellation fees apply. Please refer to the [Terms and Conditions](#) 4. *Cancellations* for further information.

Members of my party can no longer come, can another walker take their place?

If a member of your party can no longer come, we can substitute them for another walker. We cannot transfer whole bookings. The person who made the original booking can apply to substitute a walker by emailing overlandtrack@parks.tas.gov.au.