PARKS & WILDLIFE SERVICE TASMANIA

Parks Online Booking System (POBS)

Camping

Terms and Conditions

Cancellation Policy

- If cancelling more than 30 days in advance of arrival, a 100% refund applies.
- If cancelling between five (5) and 30 days from arrival, a 75% refund applies.
- If cancelling less than five (5) days from arrival, or where the cancellation occurs after arrival or for no shows, no refund is applicable.

Booking refunds can only be made to the account holders credit card, used to make the original booking.

Where a customer leaves their campsite early, no refund or transfer of the unused days booked will be given.

Refunds for closures of facilities must be applied for no later than seven (7) days after the booked arrival date.

If a booking is cancelled by PWS for operational reasons, a 100% refund will apply.

If a booking is cancelled by PWS due to a breach of the general site rules or expected behaviours, no refund will be applicable.

Modification Policy

If modifying a booking more than 30 days from arrival, no fee applies.

If modifying a booking between five (5) and 30 days from arrival, a $10 flat fee applies.

If modifying a booking less than five (5) days from arrival, no modification is allowed.

Narawntapu National Park

Richardsons Beach, Freycinet National Park

Terms and Conditions

A user account must be created to make a booking. Information required to create an account is:

- first and family names
- residential address and country
- a valid email address and phone number (preferably mobile) which can be used for sending confirmations and safety information as required.

Account holders and primary booking holders must be 18 years or older.

Account holders remain the owner of the booking and all correspondence regarding the booking must be received from or will be sent to the email address listed on their account.

Account holders can change details of their account online.

Bookings are not valid until payment is received and confirmation email is received by the account holder and/or the booking is viewable in the user's account.

Bookings are only valid for the date, campground and person named on the booking.

Bookings are not transferable.

No waitlists are maintained by PWS for future availability.

General Site Rules and Expected Behaviour

Where campsites are sold as unnumbered, unspecified sites, customers can select from the available campsites on arrival.

The maximum capacity for each campsite is six (6) people.

The maximum stay for each campground is advised on the booking system and bookings cannot exceed this period.

The campsite and surrounds must be left in a clean and tidy state.

Unless rubbish collection bins are on site, all rubbish must be taken on departure.

Noise restrictions apply between 9:00pm and 9:00am.

Use of drones is not permitted.

Booking arrival time from 12:00pm (noon).

Campsite departure time by 10:00am.

Users must be considerate of and respect the rights of other campground users.

Campsite bookings do not guarantee use of campground facilities.

Smoking or vaping is not permitted in communal facilities or toilet blocks.

Payment and Pricing

All prices are in Australian dollars and include GST (Goods and Services Tax).

Full payment is required at the time of booking.

Accepted credit cards are Mastercard and Visa.

Bookings made online will automatically be charged to your credit card via the Westpac QuickStream secure payment gateway prior to confirmation being issued. Card and/or bank related security questions may need to be completed.

Any fees for modifications made to a booking will be charged at the time the modification is made.

PWS reserves the right to change prices without notice. Refer to Parks.tas.gov.au for details.

Concession discounts do not apply for camping fees.

Commercial and School Groups

Only licensed commercial operators may use the booking system.

School and community groups are to contact the visitor or field centre managing the campground to make a booking.

Indemnity and Release:

You hereby indemnify PWS against and release PWS from all claims for personal injury or death of any person, loss of or damage to property of any person, or financial loss suffered by any person arising from, or attributable to your stay in PWS campgrounds.

The indemnities and release are continuing obligations and survive the completion of your stay, but do not extend to liability caused by PWS's wrongful (including) act or omission to the extent of such act or omission.

Personal Information:

Personal information provided by you will be collected for the purpose of managing your reservation. Your personal information may also be used by PWS for research purposes, including post stay surveys. By using this website you agree to the collection and use of such information.

Fortescue Bay, Tasman National Park

Tasmanian Government